

# GRA SERVSAFE® PROGRAMS

## SERVSAFE® ALCOHOL TRAIN-THE-TRAINER COURSE

### Teach your Staff how to Handle all Alcohol Service

#### FREQUENTLY ASKED QUESTIONS

##### ***What is the ServSafe® Alcohol Train-the-Trainer Course?***

The ServSafe® Alcohol Train-the-Trainer course is a five hour course designed to assist new and existing ServSafe® Alcohol instructors with effective facilitation of the ServSafe® Alcohol Advanced Certification course. This course provides instructors with the best practices, tools, and techniques essential to teaching courses for responsible alcohol service.

##### ***Who should take the ServSafe® Alcohol Train-the-Trainer course?***

The GRA recommends that all managers, training personnel interested in training and certifying others attend this ServSafe® Alcohol Train-the-Trainer course.

##### ***How do I know if I am eligible to teach the certification course?***

You must have a current The ServSafe® Alcohol Advanced Certification (within the last three years) with a score of 90% or better on the examination portion.

##### ***Why do I need this course?***

If you are planning on teaching the alcohol courses, you must ensure that you are providing the very best in education and training. Without the instructional guidance and best practices taught during the ServSafe® Alcohol Train-the-Trainer course you will not be prepared to conduct training.

##### ***What will I learn?***

The Train-the-Trainer course provides a wealth of information on the following topics:

- ServSafe® Instructor Application Process
- Examination Procedures
- Ordering Materials and Examinations
- Course Planning – Agenda's, etc.
- Effective use of National Restaurant Association Solutions Material
- Interactive Activities

##### ***What material do I receive with the course?***

You can elect to attend the course with or without the course material. The course material includes the Instructor Toolkit this tool is designed to be a flexible, comprehensive resource with information and ideas that will help you teach The ServSafe® Alcohol Advanced Certification course effectively.

**Toolkit Includes:** Fundamentals of Responsible Alcohol Service Instructor Guide, ServSafe® Fundamentals of Responsible Alcohol Service Instructor CD-ROM featuring a Microsoft® PowerPoint® presentation & interactive Responsible Alcohol Service Showdown Game, Fundamentals of Responsible Alcohol Service participant's guide. Five DVD Set which includes one DVD of each individual title.

##### ***Do I have to take another exam?***

Yes, there is an online webinar that must be completed in order to become an instructor.

##### ***How do I register?***

Only available onsite. Contact Tashana Thomas at (404) 518-6123 or [tashana@garestaurants.org](mailto:tashana@garestaurants.org) to coordinate a workshop.